

MOTION

Due to the need for officers to be in the field, communication with the community by telephone on non-emergency issues often goes unanswered for days. Since the Los Angeles Police Department strives to build and maintain relationships between the Department and the communities it serves, maintaining consistent daily communication with the public at the following two contacts to public is crucial to public safety building trust in the communities they serve.

I THEREFORE MOVE for the Public Safety Committee to urge the LAPD Pacific Division to reassign two of its light duty officers to answer and relay calls from the public at the front desk and in the Community Relations Division office during daytime hours until such time they can hire a Clerk (civilian staff to perform this duty).

I FURTHER MOVE that the Public Safety Committee to urge the LAPD Pacific Division to see if they can get a full time Clerk with the primary duties:

1. Assisting citizens, in person or by telephone, and referring them to proper sources.
2. Answering questions and records requests and complaints.
3. Taking messages and logging messages.
4. Keep track, if officers are out, the backup can take the message. (base on availably)